



**West
Northamptonshire
Council**

Performance Measures – 2023-24

Adult Social Care & Public Health

Last Updated: 6th Sept 2023



National Context

- There have been changes implemented by government departments in the past 12 months which impact a number of regulatory/ inspection regimes.
- These will change how we are inspected as well as create changes in data collection frameworks.
- In some cases these have entirely changed some of the national metrics that are collected and that local Authorities will report against.
- The new Office for Local Government and Best Value Guidance (Oflog) have published and will continue to develop a Data Explorer that will put local government information in a single place.

Local Approach

- Changes already been made to how and what data is collated to order to ensure we comply with national requirements.
- By providing greater detail of metrics around our adult social care and public health services (as well as other areas in the council) we will be in a position of being able to highlight those areas where we are strong but at the same time provide greater transparency by showing those areas that we have already identified require attention and importantly that we can demonstrate there is a robust plan to address any required improvements.

Consultation

- The changes to the performance measures followed a review undertaken in consultation with the members of Cabinet and ELT
- Provides scrutiny with an opportunity feed into and influence proposed changes.

Improved Life Chances Metrics

Adult Social Care

- Older people (65+) who were still at home 91 days after discharge from hospital
- **Remove** - People using social care who receive self-directed support
- **Remove** - People that return to their normal place of residence of discharge
- **Remove** - New requests for services where route of access was discharge
- **Remove** - from hospital that had a reablement service (SALT)
- **Add** - Admission to residential and nursing care homes, per 100k (aged 18-64)
- **Add** - Admission to residential and nursing care homes, per 100k (aged 65+)
- **Add** – Conversation 1 Assessments that have no sequel of service after [x] months
- **Add** - Care Act Assessments completed
- **Add** – Carers assessments completed
- **Add** – % of concluded safeguarding enquiries where (MSP) questions were asked and outcomes were expressed and the desired outcomes fully or partially achieved
- **Add** – Care Act reviews completed in past 12 months

Improved Life Chances – Proposed Amendments

Public Health

- Smoking quit rate at 4 weeks
- Mothers known to be smokers at the time of delivery
- Infants due a new birth visit that received a new birth visit within 14 days of birth & 6-8 week review
- **Remove** - Covid Booster take-up
- **Remove** - Breastfeeding rate at 6-8 weeks
- **Remove** - Number of school aged children who receive weight management advice and support 1:1
- **Add** - % of in-year eligible population who received an NHS Health Check
- **Add** - % of successful completions of adult drug treatment - opiate users
- **Add** - % of successful completions of adult alcohol treatment
- **Add** - % of people whose frailty has either not increased or has reduced
- **Add** - % of CYP who showed a maintained or improved CORE-YP score on completion of care (CYP Mental Health)
- **Add** - People with improvement on wellbeing score (WEMWBS) at 6 months
- **Add** - % of people in Weight Management service losing 5% weight
- **Add** - Rate of emergency department attendances for falls in those aged 65+