



**West  
Northamptonshire  
Council**

**Proposed Future of Boniface House  
Residential Care Home**

**Consultation Analysis Report**

**July 2023**

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## 1. Introduction

On the 3<sup>rd</sup> July 2023 West Northamptonshire Council commenced with a public consultation exercise on the options for the future of the council owned residential care home at Boniface House, Brixworth.

West Northamptonshire Council wants to be able to ensure it is in a position to offer high quality care which continues to meet the changing needs of its residents both now and in the future.

Boniface House has 46 rooms; however it is significantly under occupied as the design of the building means that the facilities available within the home are unable to meet the needs of an increasing number of people who require residential care. Similar to other care settings the home has also experienced recruitment challenges and has been carrying a significant number of staffing vacancies for some time.

The Council wanted to seek views on its proposals for the future of Boniface House. It wanted to hear about the experiences of people who reside in the home and their families, along with staff and other interested stakeholders. This report is the analysis of the consultation results received.

## 2. Background

Boniface House has the lowest occupancy across the council's four internal care homes and the building is in poor condition following a flood that occurred in October 2022

The building is over 40 years old and whilst it would have been compliant at the time it was built it would not meet today's CQC accessibility of facility requirements for new build care homes. There are no ensuite facilities, reduced accessibility for wheelchairs/hoists. Added to this there is insufficient space for the environment to be improved or increased in size. The home requires increasing intervention just to maintain it as a safe environment. A condition survey in 2020 highlighted that to maintain the home at just a basic habitable standard would require a minimum investment of approximately £1 million over the next 10 years.

In October 2022 the building roof failed leading to an internal leak. The incident led to residents being moved to safe areas within the building, however this identified that the door frames of the rooms were too narrow for modern profiling beds to be moved without being taken apart. Infection Control audits carried out by CQC have highlighted challenges with the environment and the insufficient facilities to offer personal care to customers. Up to 8 people have to share bathrooms reducing the ability of staff in the home to support people's dignity and respect.

The number of people who need registered care home provision has remained at a consistent level through the transition from Northamptonshire County Council to West Northants Council. However, the needs of people in registered care homes are now more complex with an increasing number of people requiring nursing care rather than the residential care which Boniface House is registered to deliver.

Whilst the work force is skilled and able to meet these more complex needs the environment/buildings limit the ability to meet these high needs or vary the CQC registration.

### **3. Consultation Methodology**

The following outlines the methods of consultation used to generate the material/ data for analysis.

The consultation was conducted by the Adult Social Care Team, with support from the Council's Communication Team, who carried out the consultation in compliance with WNC's Consultation and Engagement Policy.

Identified stakeholders included: residents, residents' family carers, WNC employees, Councillors, local health partners and interested members of the public. Due to the breadth of potential stakeholders a questionnaire was devised to capture feedback.

At the outset of the consultation period the Assistant Director – Safeguarding & Wellbeing Services met with both the affected staff group, residents and family members to explain the reasons for consultation, the process that would be followed and answer any questions they may have. Paper copies of the consultation questions were made available within the Care Home to all residents, relatives and staff members. (Appendix A). All parties were also offered the opportunity of a 1:1 meeting to discuss the consultation further or receive support submitting their responses.

An online version of the questionnaire and details of the consultation, was made available on a dedicated internet page on WNC's consultation hub, which is where all of the Council's consultations are published. [www.westnorthants.citizenspace.com](http://www.westnorthants.citizenspace.com)

The online questionnaire was open to all. However, it was set up in a way which distinguished respondents who were residents and/or their family carers, who were able to answer specific questions about their experience of the care provided within Boniface House.

The questionnaire was broken down into two main sections. The first section sought to gain a qualitative and quantitative understanding of residents, and residents' families, experiences of the Care Home, whilst the second section sought to gain an understanding of future aspirations and priorities on options to influence future service design and ascertain how best to mitigate

the impact of proposals. In this section respondents were asked to consider and respond to three proposed options:

- The first option was to make no change to the existing facilities; It was explained that this was highly likely to result in the utilisation of the care home continuing to decline and that the service would have increasing difficulty in providing safe staffing levels. The condition of the building is likely to result in an issue similar to the water leak which happened in October 2022, and this may result in residents needing to be moved to alternate provision at the point of crisis.
- The second option was to invest in remodelling the home; It was explained that the council could invest in the remodelling of the care home to create ensuite capacity and address the current structural deficits the building has which means it is not possible to provide care for people with more complex and higher-level needs. This level of work would require the residents to be relocated for the duration of the redevelopment which it is likely would take a significant amount of time to complete. Any redevelopment of the home within its existing footprint would reduce the number of rooms, thus increasing the cost that would need to be charged for the provision of care.
- The third option was to implement a programme of safe closure; It was explained that this would involve, stopping new admissions to the service and recruitment to any staff vacancies within the home. Residents needs would be reviewed and WNC would work with them and their families to identify alternative arrangements for their care. For the affected staff group we would engage the council's appropriate HR policies and undertake a process of redundancy or redeployment of staff into our other care settings. As far as possible will seek to resettle people with the redeployed staff into Council delivered homes to support continuity of care, friendship groups and the change in environment and care arrangements as much as possible.

An offer was made to translate the questionnaire into another format, including easy read, however no requests were made for a translated version.

The consultation and online questionnaire were also promoted to a large number of key stakeholders, including:

- Members of West Northamptonshire Council's Consultation Register
- Northamptonshire Integrated Care Board
- Healthwatch Northamptonshire
- Local Councillors
- Other interested parties

This consultation was also posted and publicised via the Council's Facebook, Twitter and other social media accounts.

As the closure of the Care Home was one of the three proposed approaches, WNC Adult Social Care staff offered to meet with every resident and/or their family carer on an individual basis to explain the situation to them and to seek their views on the proposals.

The consultation began on 3<sup>rd</sup> July 2023 and ended on 30<sup>th</sup> July 2023, giving 28 days of consultation.

### **4. Summary of Feedback**

The following is a short summary of the findings. A copy of the paper questionnaire can be found in appendix A.

A total of 46 people responded to the consultation via the questionnaire, 28 of which were completed online. No requests were received for a one-to-one discussion from any of individuals within the groups who received this offer.

Amongst the 46 returned questionnaires, we received 12 responses from either residents and/or their families, 12 from staff employed by WNC, 18 from interested members of the public, 2 from elected members and 2 from other professionals.

Not all responders answered all of the questions within the questionnaire which creates a disparity in the total number of responses against some questions when compared to the overall breakdown of returned questionnaires. Within the responses from residents/families' multiple family members of individuals living in the home were able to submit responses and the results outlined are based totality of responses received from this group.

#### **Experience of Boniface House**

Residents and their families were asked an additional set of questions about their experience of the Care Home.

- 5 respondents stated they/their relative has lived in Boniface House for between 4 – 5 years, 1 had lived there for 2 years, and 2 had lived there for 2 years.
- 3 of these responses related to a resident/residents who had been a long-term resident in another care home other than Boniface House.
- The main reason residents/their families chose Boniface House was because of the affordability and it was close to the community the person moving in had resided in previously.
- When asked what they like about living at Boniface House most respondents highlighted the quality of the care provided, and the company it provides for residents.

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- All of the respondents stated they were satisfied with the quality of care received at Boniface House with all respondents who answered the question scoring it as either 9 or 10 out of 10.

### Most important features of a Care Home

All respondents were asked what they thought were the most important features of a good quality care home.

- The following statements are listed in order of the weighted score they received, this was calculated by multiplying the frequency of responses against the rating they received as follows.
  - 1 = Not at all important
  - 2 = Not very important
  - 3 = Quite important
  - 4 = Very important

There were 18 Responses to this question.

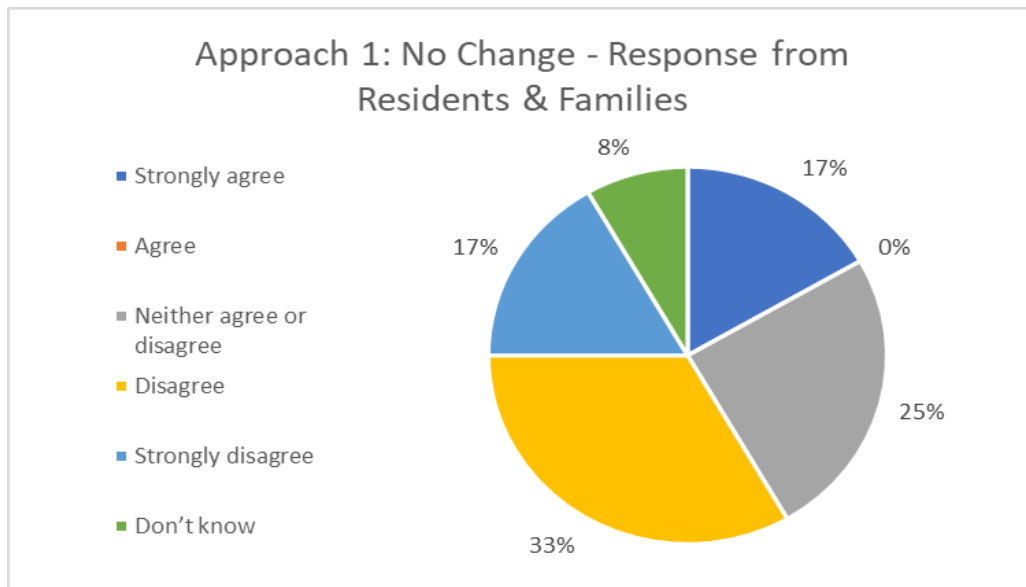
	Weighted Score
Feeling safe	71
People who live here are treated with respect and dignity	71
Staff are helpful and caring	71
Visitors can come when they want to	70
Having some control over how people in the home live their lives	69
To have privacy when wanted	69
The home can meet the needs of residents as they change	68
Feeling comfortable in shared and private locations	67
There is good quality food and drink available	67
Accessible bathroom and toilet facilities	66
People who live here can be sociable when they want to	64
There are things to do	63
The building looks good and is well looked after	61
Making and having friendships	61
People from outside the home can come in for events	59
The home is close to where relatives live	59
To have gardens / outside space	58
The bedrooms have plenty of space	57
People who live in the home are helped to do things outside the home	57

- A small number of respondents provided further comments as to what other features help to make a good quality care home, this included continuity of staff, good interaction between staff and residents and well-trained staff.

**Proposed approaches.**

**Approach 1 – No change**

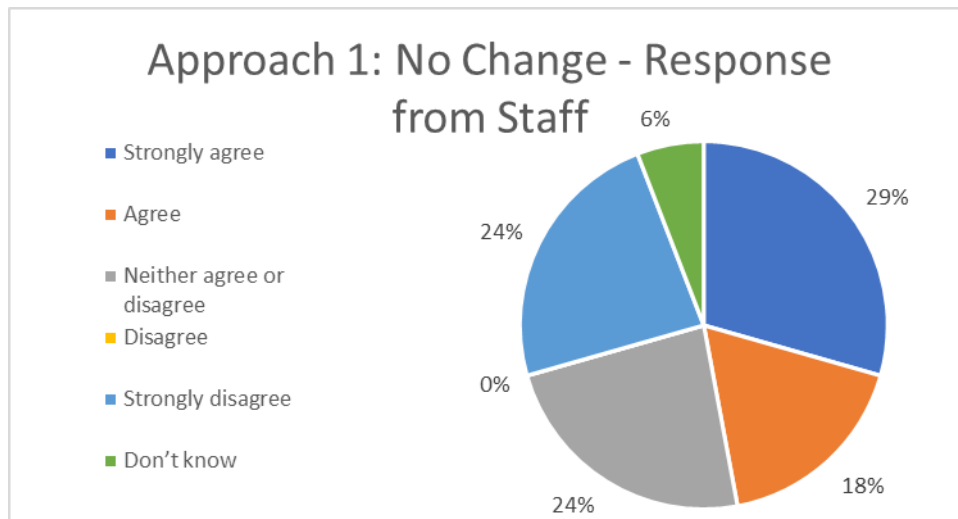
Response from Residents/Families



- There were 12 responses to this option from Residents/Families with a range of views expressed within them. Cumulatively “strongly disagree/disagree” to making no changes made up 50% of the responses received, with a further 17% “strongly agreeing” and the remaining 33% opting for “neither agree or disagree” or “don’t know”.
- Of those that “disagreed/ strongly disagreed” with making no changes they cited the need to improve facilities in the building and concerns about the design of the building and its implications for safety as being the main reason for this. Others identified the desire for residents to receive the best possible care in future as being the reason for holding this position.
- Those that “agreed/strongly agreed” with making no change identified that they felt the current situation in the home could be managed and a concern about being able to afford increased costs of care that may result from the other options as being a reason for doing so.

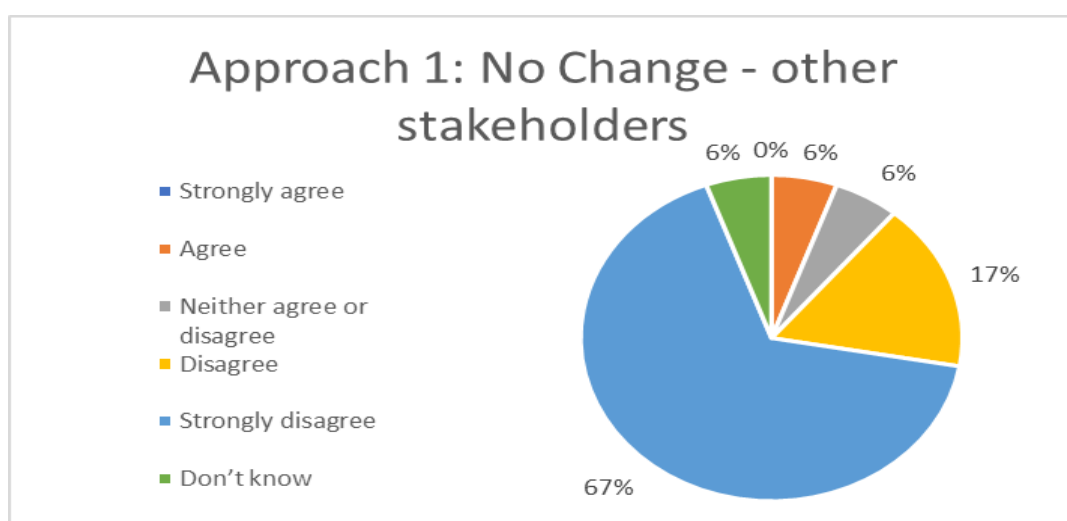
Response from Staff





- There were 17 responses to this option from staff which expressed a range of views with 47% who “strongly agreed/agreed” with no changes being made. A further 24% “strongly disagree” with the option of no change whilst the remaining 30% either opted for “neither agree or disagree” or “don’t know.”
- Those that “agreed/strongly agreed” provided a range of reasons for holding this position which included a feeling that the lack of en suite facilities wasn’t an issue, the home being able to support people with low level needs to a good standard, a desire not to disturb residents for whom Boniface House is their home and a place they have settled and that the maintenance issues could be managed.
- Of those that “disagreed/ strongly disagreed” with making no changes they cited the need for better facilities as being the main reason for this.

#### Response from other stakeholders



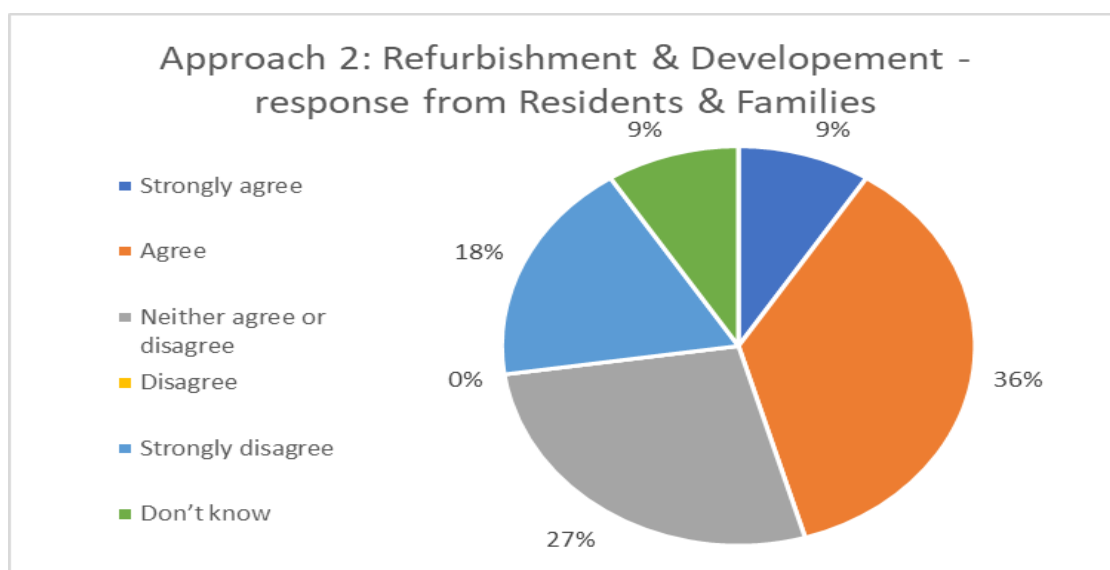
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- There were 18 responses to this option from other stakeholders which were largely made up of responses from interested members of the public.
- The vast majority of responses from people within this group, 67%, “strongly disagreed” with no changes being made at the home with a further 17% “disagreeing” with this option.
- Of those that “disagreed/ strongly disagreed” with making no changes they cited the need for better facilities as being the main reasons for this. A smaller proportion of respondents also identified the need to make better use of a public facility as the reason for their view.

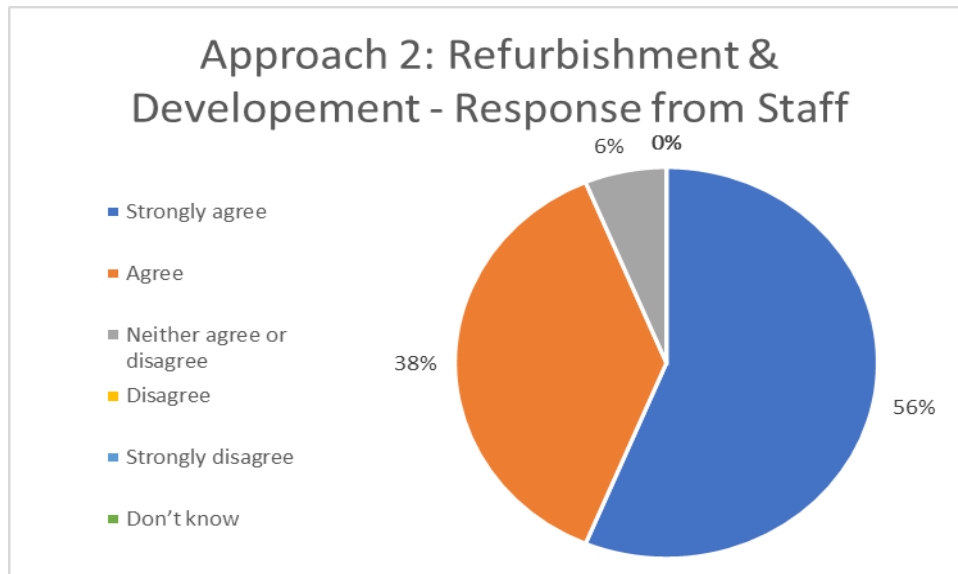
### **Approach 2 – Refurbish/ redevelop to facilitate new models of care.**

#### Response from Residents/Families



- There were 11 responses to this option from Residents/Families with a range of views expressed within them. Cumulatively “strongly agree/agree” made up 45% of responses, “strongly disagree” accounted for another 18% of responses and a further 36% of respondents opted for “neither agree or disagree” or “don’t know”.
- Those that “agreed/strongly agreed” with the refurbishment and development option identified that better facilities in the home being beneficial over the long term and the general need for care home beds locally as being their reason for this response.
- Those that “disagreed/ strongly disagreed” with this option cited the unsettling impact on residents and the need for them to move twice as being their reason for holding this view.

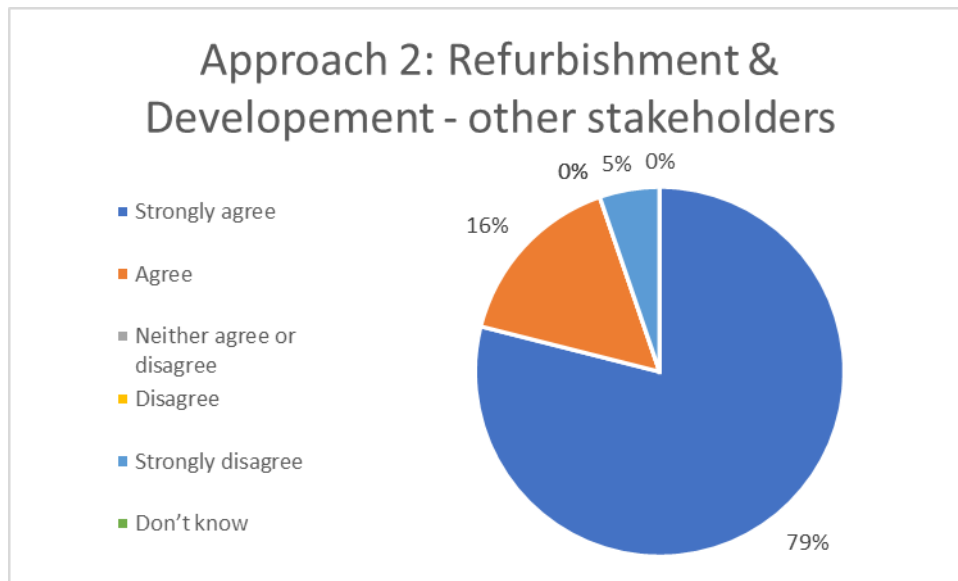
Response from staff



- There were 16 responses to this option from staff with a strong majority of 94% opting for “strongly agree/agree” and the remaining 6% opting for the “neither agree or disagree” response.
- The reasons for agreement with this option were largely on the basis that it was felt this approach could be implemented on a phased basis utilising empty space in the building to enable this approach. A number of respondents also identified the need to retain care home beds locally as being their reason for supporting this approach.

Response from other stakeholders

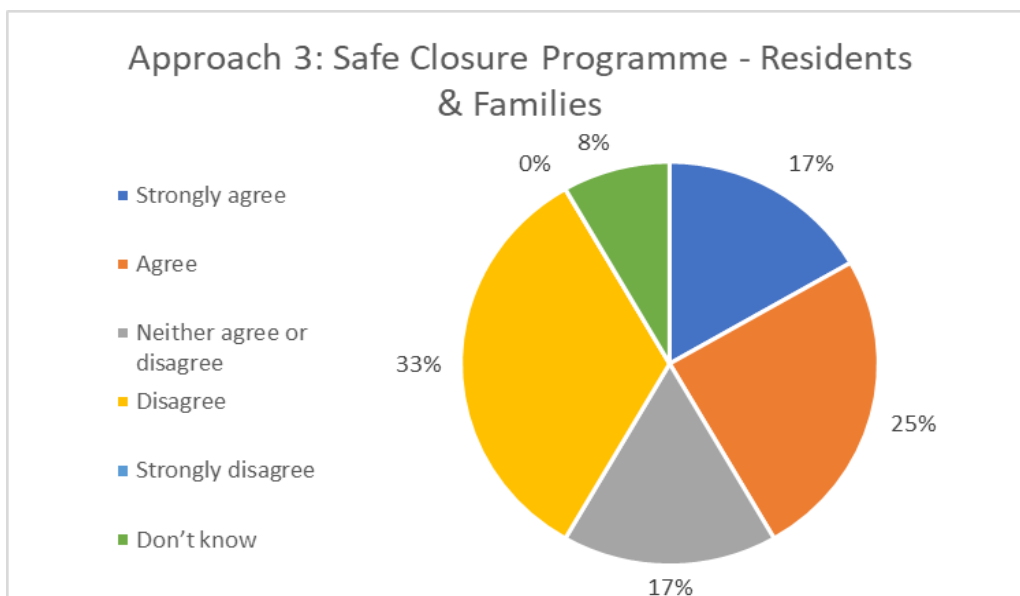
- There were 19 responses to this option from other stakeholders which were largely made up of responses from interested members of the public.
- The majority of responses from people within, 95%, “strongly agreed/agreed” with refurbishing & developing the home, with the remaining 5% strongly disagreeing with this as an approach.



- Of those respondents that “strongly agreed/agreed” they identified the need for care homes locally and the impact on the wider community as their reason for doing so. Comments also reflected that the vast majority of respondents response was based on the required work being carried out whilst residents remained in the building.

### Approach 3 - Close and move residents to alternative provision.

#### Response from Residents/Families

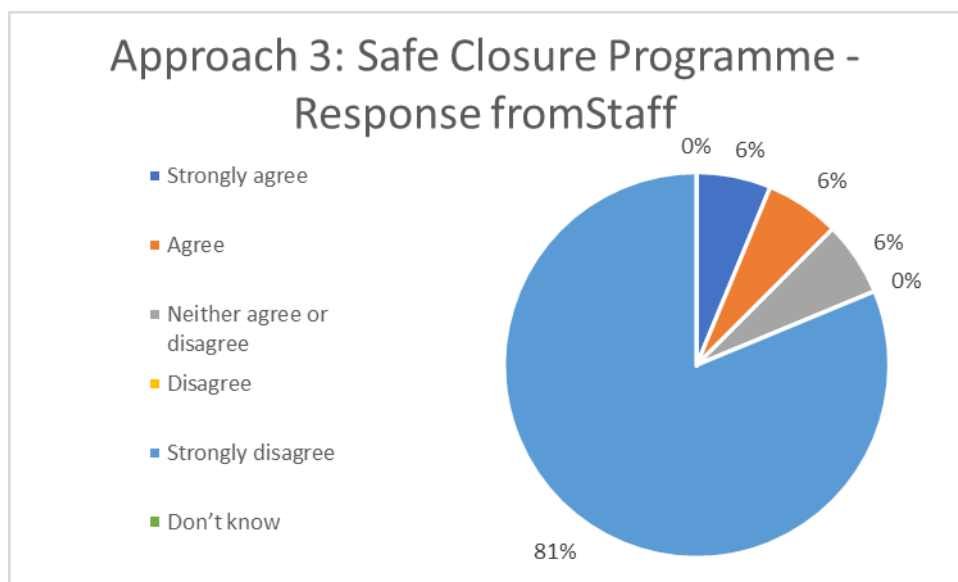


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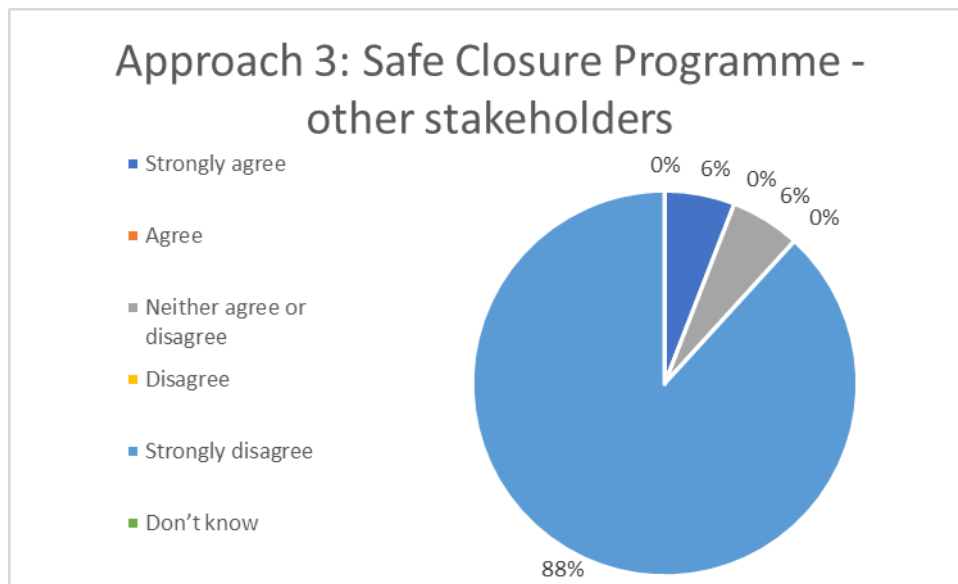
- There were 12 responses to this option from Residents/Families with a range of views expressed within them. Cumulatively “strongly agree/agree” made up 42% of responses, whilst “disagree” accounted for 33% of responses and a further 17% of respondents opted for “neither agree or disagree.”
- Those that “agreed/strongly agreed” with the safe closure programme made a number of different comments alongside their response, which included a preference for residents to only have to move once and preferring an option which kept residents together in future.
- Of those that “disagreed/ strongly disagreed” with this option they cited the unsettling impact on residents and the loss of the home to the local community as being the main reasons for doing so.

### Response from Staff



- There were 16 responses to this option from staff with the majority of respondents, 81%, opting for “strongly disagree” as a response. 12% opted for “strongly agree/agree” with the 6% of respondents opting for “neither agree or disagree.”
- Those that “strongly disagreed” with the safe closure programme put forward a number of different comments alongside their responses which included a recognition of Boniface House as people’s home, the detrimental impact of closure on staff and residents alike and the impact on the wider community.
- Of those that “agreed/ strongly agreed” with this option they cited the cost of needing to invest in the current building to bring it up to the required standard as being the main reason for holding this view.

Response from other stakeholders



- There were 17 responses to this option from other stakeholders which were largely made up of responses from interested members of the public.
- The majority of responses from people within this group, 88%, “strongly disagreed” with a safe closure programme, with 6% “strongly agreeing” and the remaining 6% “neither agreeing or disagreeing.”
- Of those respondents that “strongly disagreed” with this approach they identified the need for care homes locally and the impact on the wider community as their reason for doing so.

## 5. Conclusion

This consultation was designed to gather stakeholder feedback on experience of life in Boniface House, to gain an understanding of future aspirations and priorities on options to influence future service design and ascertain how best to mitigate impact of proposals.

33% of the responses received were from interested members of the public, with 28% of responses coming from staff and residents/families respectively.

All responses from the people who have experienced life at Boniface House commented on how satisfied they were as a result of the quality of care they receive.

The top aspects of a good quality care home identified by respondents were:

- Feeling safe
- People being treated with respect and dignity.
- Staff being helpful and caring.
- Visitors being able to come when they want to
- Having privacy when wanted

When asked questions about the three proposed approaches to the future of Boniface House, the responses are summarised as follows:

- **Approach 1 – No change:** There was a fairly balanced response to this proposal, with a slight majority of respondents, 56%, disagreeing with this as an approach; the most frequent reason cited was the need for the facilities in the building to improve and the associated safety issues with the design and layout of the building. Of the people agreeing with this approach the main reason cited was that this option created the least amount of upheaval for residents.
- **Approach 2 – Refurbish / redevelop:** The majority of respondents were in favour of this approach, 82%, however a significant proportion of these responses supported this option on the basis that residents remained in the home whilst building work was carried out. The response from residents/families to this option identified that less than half of the respondents “agreed/strongly agreed” with this approach. Those respondents who showed support for this option commented on the need for better facilities over the longer term and the impact on the local community of closing the home. Comments from the respondents who were not supportive of this approach highlighted a concern about the unsettling impact on residents if they needed to move twice (to leave and then return when building work had been completed).
- **Approach 3 – Safe closure programme:** 62% of responses, largely from staff and other stakeholders strongly disagreed with this approach, citing the impact on residents, staff, and the local community as well as the need for care home beds locally as being their reason for holding this view. The main support for this option came from the resident/families’ group with 42% “agreeing/strongly agreeing” with this option, with a preference for only moving once and residents receiving the best possible care being given as the main reason for this.

## **Appendix A: Copy of the Paper Version of the Consultation Questionnaire**

### **Consultation on the future of Boniface House**

We are reviewing the current and future usage of its residential care service at Boniface House in Brixworth, which is wholly owned by the Council.

West Northamptonshire Council wants to be able to ensure it is in a position to offer high quality care which continues to meet the changing needs of its residents both now and in the future.

The home has 46 rooms; however it is significantly under occupied as the design of the building means that the facilities available within the home are unable to meet the needs of an increasing number of people who require residential care. Similar to other care settings the home has also experienced recruitment challenges and has been carrying a significant number of staffing vacancies for some time.

#### Background

Boniface House has the lowest occupancy across the council's four internal care homes and the building is in poor condition following a flood that occurred in October 2022

The building is over 40 years old and whilst it would have been compliant at the time it was built it would not meet today's CQC accessibility of facility requirements for new build care homes. There are no ensuite facilities, reduced accessibility for wheelchairs/hoists. Added to this there is insufficient space for the environment to be improved or increased in size. The home requires increasing intervention just to maintain it as a safe environment. A condition survey in 2020 highlighted that to maintain the home at just a basic habitable standard would require a minimum investment of approximately £1 million over the next 10 years.

In October 2022 the building roof failed leading to an internal leak. The incident led to residents being moved to safe areas within the building, however this identified that the door frames of the rooms were too narrow for modern profiling beds to be moved without being taken apart. Infection Control audits carried out by CQC have highlighted challenges with the environment and the insufficient facilities to offer personal care to customers. None of the rooms have ensuite facilities and require up to 8 people to share bathrooms reducing the ability of staff in the home to support people's dignity and respect; there is also reduced accessibility for wheelchairs/hoists. Added to this there is insufficient space for the environment to be improved or increased in size.

The number of people who need registered care home provision has remained at a consistent level through the transition from Northamptonshire County Council to West Northants Council. However, the needs of people in registered care homes are now more complex with an increasing number of people requiring nursing care rather than the residential care which Boniface House is registered to deliver.

Whilst the work force is skilled and able to meet these more complex needs the environment/buildings limit the ability to meet these high needs or vary the CQC registration.



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We are seeking views from stakeholders on the future options for Boniface House to enable decision makers to understand the impact of any future decision that is made.

### Proposed Options for the future.

We have identified three options for the future of Boniface House and is seeking views on these three options and/or any alternative options that it should consider. The three options are listed below, and further details about each of the options is outlined within the questionnaire; the options being considered are:

1. To make no change to the existing facilities.
2. Invest in remodelling the home.
3. Commence a safe closure programme.

Please could you take about **15-20 minutes** to tell us your views on the options put forward for Boniface House by completing this questionnaire. Your feedback will be used to help us gain a better understanding of our opinions on the options for the future and will help inform any future decision-making process. Your feedback will be part of a report with other people's feedback, so you will not be personally identified.

You do not have to answer all of the questions. If you don't want to answer a question, or don't know the answer, then move on to the next question.

You can ask a friend, relative or an advocate to help you complete the questionnaire, but please remember that it is your views and your experiences that are important to us, rather than the views of anyone that helps you.

If you prefer, you can also get in touch using the below contact details for someone independent from social services and your care provider (e.g., an independent advocate) to help you to complete this questionnaire.

We really would like to hear your views, however, if you do not wish to take part in this survey then please discard this questionnaire.

Once completed please return this questionnaire in the pre-paid envelope (you don't need to put a stamp on the envelope) by **30<sup>th</sup> July 2023** to:

Consultation on future of Boniface House 2023  
Assistant Director – Safeguarding & Wellbeing Services  
Boniface House  
Spratton Road  
Brixworth  
Northampton  
Northamptonshire  
NN6 9DS

Please contact us either by email [care.feedback@westnorthants.gov.uk](mailto:care.feedback@westnorthants.gov.uk) or telephone on 01604 883800 if you have any queries, comments or would like a copy of this questionnaire in another format, including easy read or large print.

**Thank you for helping us by completing this questionnaire.**

**1) In what respect are you answering this questionnaire?**

**Please tick (✓) relevant answer**

I live at this home permanently	<input type="checkbox"/>
I live at this home temporarily or use it for respite care	<input type="checkbox"/>
I am a family carer of someone living at this home	<input type="checkbox"/>
I am a friend of someone living at this home	<input type="checkbox"/>
I am a member of the public	<input type="checkbox"/>
I am a member of staff employed by West Northamptonshire Council	<input type="checkbox"/>
I am a Councillor	<input type="checkbox"/>
I am a business supplier to home	<input type="checkbox"/>
I am a professional e.g., GP, district nurse, etc	<input type="checkbox"/>
I am a member of a voluntary or community organisation	<input type="checkbox"/>

Other, please specify.

**2) Which borough or district of Northamptonshire do you live in?**

**Please tick (✓) relevant answer**

Corby	<input type="checkbox"/>
Daventry	<input type="checkbox"/>
East Northamptonshire	<input type="checkbox"/>
Kettering	<input type="checkbox"/>
Northampton	<input type="checkbox"/>
South Northamptonshire	<input type="checkbox"/>
Wellingborough	<input type="checkbox"/>

Other (please specify)

We are interested to hear about what it is like to live in Boniface House Care Home. If you are not a resident/family member of a resident of Boniface care Home, please go to question 8.

**3) How long have you/ your family member been a resident in Boniface House Care Home?**

**4) Has you/ your family member ever been a long term resident in another Care Home, other than Boniface House Care Home? (Please do not include any time spent in respite care)**

**5) Why did you choose Boniface House Care Home?**

**6) What do you like about living at Boniface House Care Home?**

**7) On a scale of 1 to 10, where 1 is 'very dissatisfied' and 10 is 'very satisfied', overall, how dissatisfied or satisfied are you with the care you receive at Boniface House Care Home?**

Very dissatisfied	1	2	3	4	5	6	7	8	9	10	Very satisfied	Don't Know

We would be interested to find out what you think are the most important features of a Care Home like Boniface House.

**8) What do you think are the most important features of a good quality Care Home?**

	Not at all important	Not very important	Quite important	Very important	Don't know
Having some control over how people in the home live their lives					
Accessible bathroom and toilet facilities					
Feeling comfortable in shared and private locations					
Feeling safe					
The building looks good and is well looked after					
The bedrooms have plenty of space					
To have privacy when wanted					
To have gardens / outside space					
The home can meet the needs of residents as they change					
There is good quality food and drink available					
There are things to do					
People who live here can be sociable when they want to					
Making and having friendships					
Visitors can come when they want to					
People who live here are treated with respect and dignity					
Staff are helpful and caring					
People from outside the home can come in for events					
The home is close to where relatives live					
People who live in the home are helped to do things outside the home					

**8a) Are there any other features that you think help to make a good quality Care Home that are not listed above?**

**The future of Boniface House**

When considering the future of each of the home we believe there are three different options that need to be considered.

The first option would be to make no change to the existing facilities; it is highly likely that this would result in the utilisation of the care home continuing to decline and the service would have increasing difficulty in providing safe staffing levels. The condition of the building is likely to result in an issue similar to the water leak which happened in October 2022, and this may result in residents needing to be moved to alternate provision at the point of crisis.

The second option would be investment in remodelling the home; the council could invest in the remodelling of the care home to create ensuite capacity and address the current structural deficits the building has which means it is not possible to provide care for people with more complex and higher-level needs. This level of work would require the residents to be relocated for the duration of the redevelopment which it is likely would take a significant amount of time to complete. Any redevelopment of the home within its existing footprint would reduce the number of rooms, thus increasing the cost that would need to be charged for the provision of care.

The third option would be to implement a programme of safe closure which would involve, stopping new admissions to the service and recruitment to any staff vacancies within the home. Residents needs would be reviewed and we would work with them and their families to identify alternative arrangements for their care. For the affected staff group we would engage the council’s appropriate HR policies and undertake a process of redundancy or redeployment of staff into our other care settings. As far as possible will seek to resettle people with the redeployed staff into Council delivered homes to support continuity of care, friendship groups and the change in environment and care arrangements as much as possible.

**9) Approach 1 – No change.**

**The first approach would be to make no change to the existing facilities, and for the home to continue to operate in the same manner that they do now.**

**To what extent do you agree or disagree with this approach.**

**Please tick (✓) relevant answer**

Strongly agree	<input type="checkbox"/>
Agree	<input type="checkbox"/>
Neither agree or disagree	<input type="checkbox"/>
Disagree	<input type="checkbox"/>
Strongly disagree	<input type="checkbox"/>
Don't Know	<input type="checkbox"/>

**Please tell us why?**

**10) Approach 2 – Refurbish/ redevelop to facilitate new models of care.**

The second approach would be to invest in remodelling the home to address existing structural deficiencies and improve the facilities available for residents of the home. This would mean people living in the home would need to be relocated for the duration of the building work and that the remodelled home would operate at a reduced capacity and consequently need to charge increased rates for the provision of care.

To what extent do you agree or disagree with this approach?

**Please tick (✓) relevant answer**

Strongly agree	<input type="checkbox"/>
Agree	<input type="checkbox"/>
Neither agree or disagree	<input type="checkbox"/>
Disagree	<input type="checkbox"/>
Strongly disagree	<input type="checkbox"/>
Don't Know	<input type="checkbox"/>

Please tell us why?

**11) Approach 3 – Implement safe closure programme.**

The third approach would be to implement a safe closure programme; this would result in stopping new admissions to the home and supporting residents to find suitable accommodation. It would also mean undertaking a process of redeployment or redundancy with the current staff group. The council would however attempt to, as far as possible, resettle people with their friendship groups and redeployed staff.

To what extent do you agree or disagree with this approach?

**Please tick (✓) relevant answer**

Strongly agree	<input type="checkbox"/>
Agree	<input type="checkbox"/>
Neither agree or disagree	<input type="checkbox"/>
Disagree	<input type="checkbox"/>
Strongly disagree	<input type="checkbox"/>
Don't Know	<input type="checkbox"/>

**Please tell us why?**

**12) Do you have an alternative option we should consider for the future of Boniface House Care Home?**

**Please tick (✓) relevant answer**

Yes	<input type="checkbox"/>
No	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

If you said "Yes", please tell us what this is:

**13) Is there anything else you think we should consider as part of the above-mentioned proposed options?**

**14) Do you have any other comments you would like to make?**

**Thank you for completing this questionnaire. Please return it in the pre-paid envelope (no stamp required) by 17<sup>th</sup> July 2023 to:**

Consultation on future of Boniface House 2023  
Assistant Director – Safeguarding & Wellbeing Services  
Boniface House  
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